



# Affiliate Evaluation Review

## **Client Engagement**

### 2017 Outcome/Output Highlights

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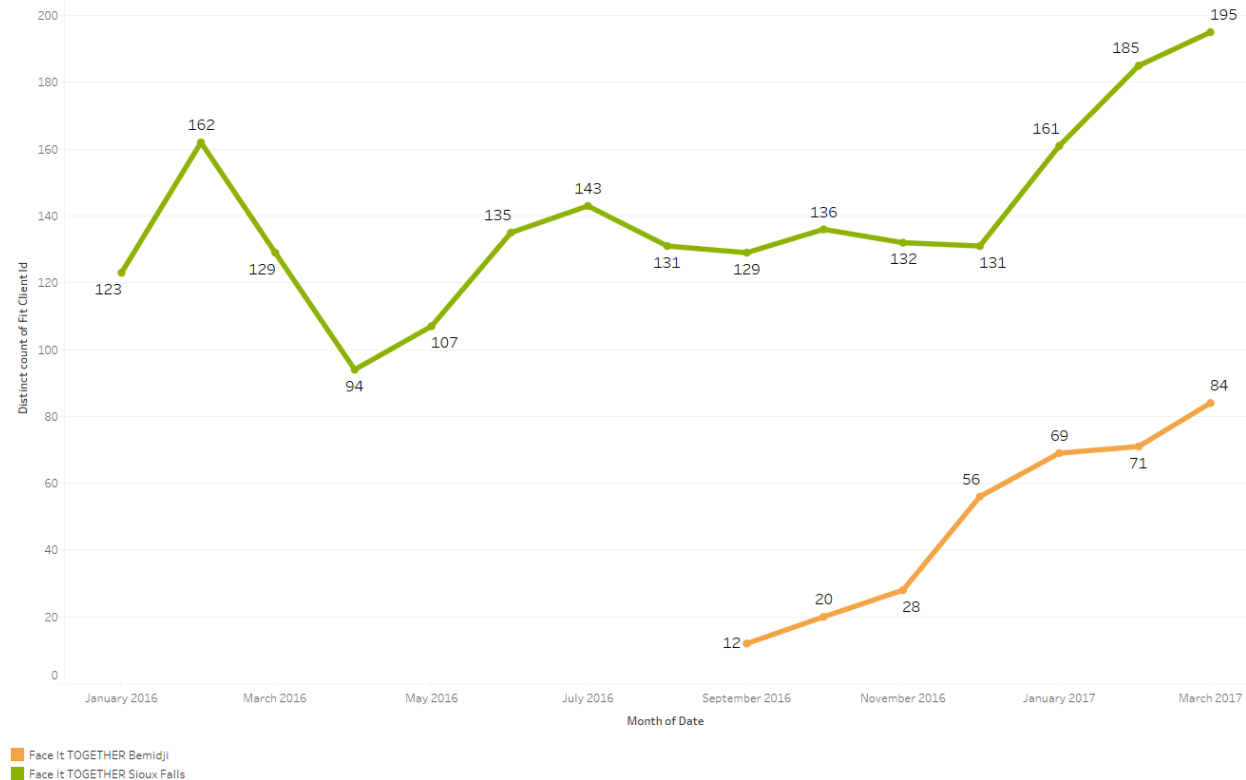
5/24/2017

Face It TOGETHER 2017 Outcome/Output Highlights

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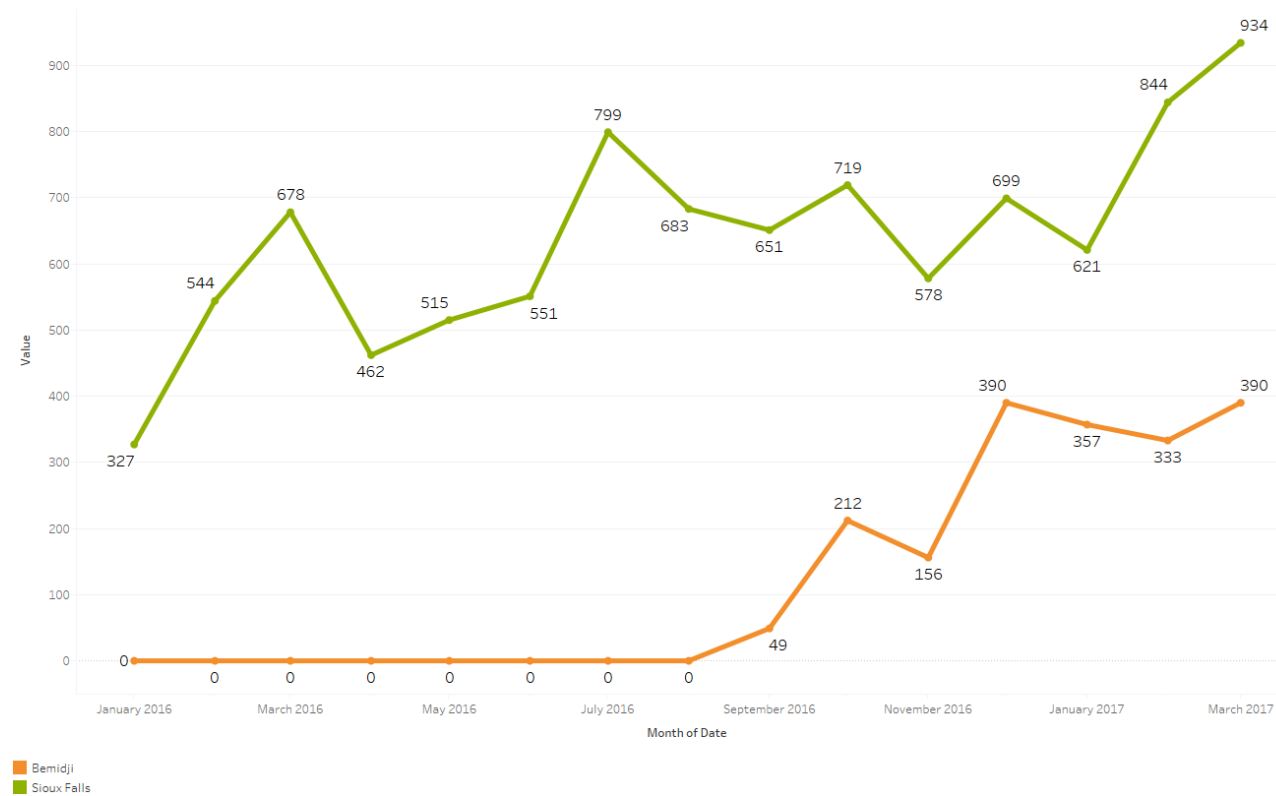
# Goal 1: People will get well and stay well. Obj. 1: Clients will be actively engaged.

- 2017 Q1
  - Avg. clients engaged/month - 255 clients (139 in 2016)
  - Avg. # interactions/client - 15



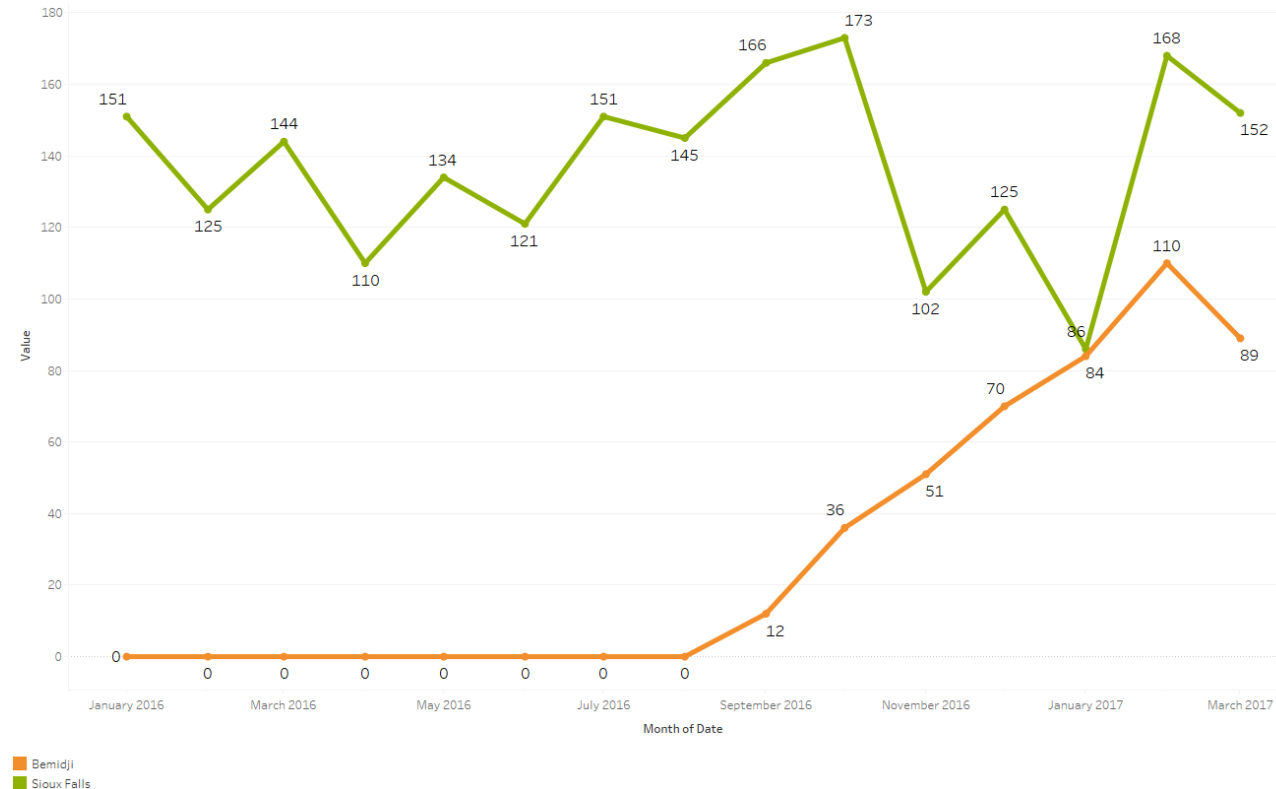
# Goal 1: People will get well and stay well. Obj. 1: Clients will be actively engaged.

- 2017 Q1
  - Avg. # client interactions/month - 1,160 (668 in 2016)



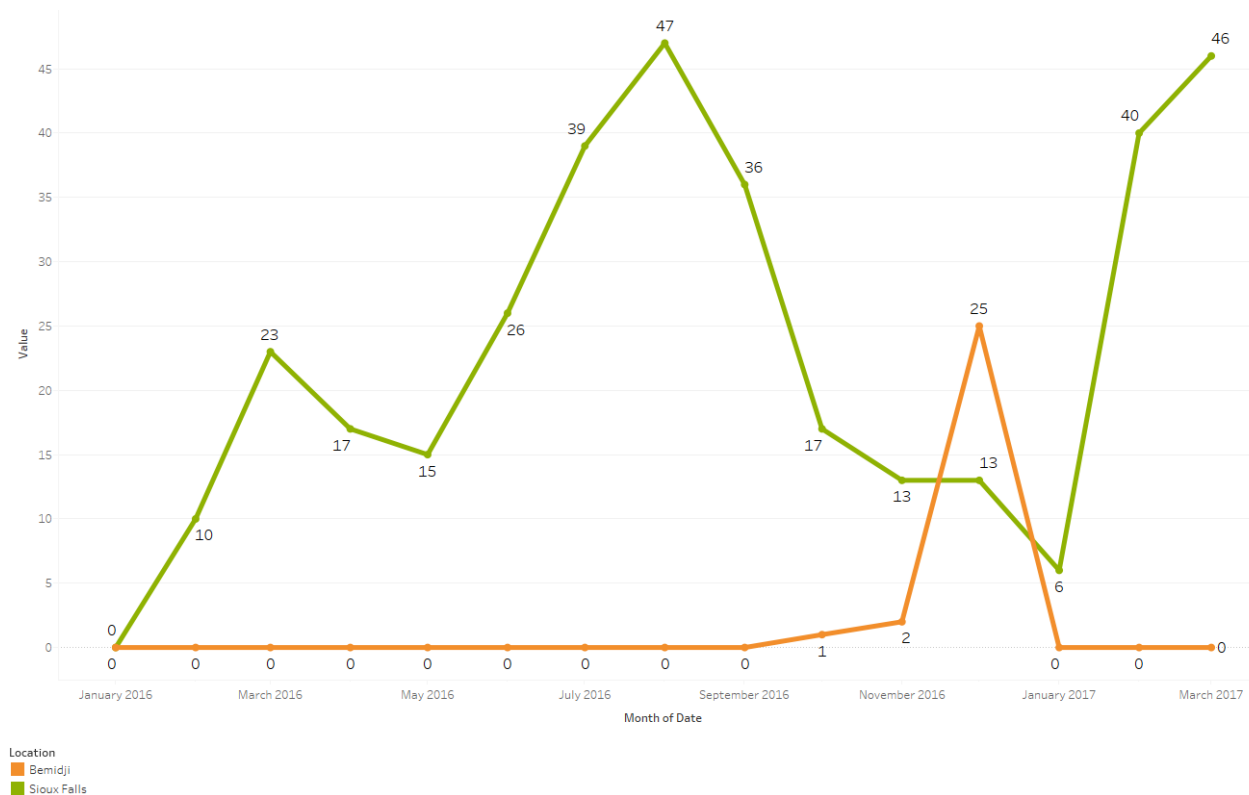
# Goal 1: People will get well and stay well. Obj. 1: Clients will be actively engaged.

- 2017 Q1
  - Avg. # in person visits/month - 230 (151 in 2016)



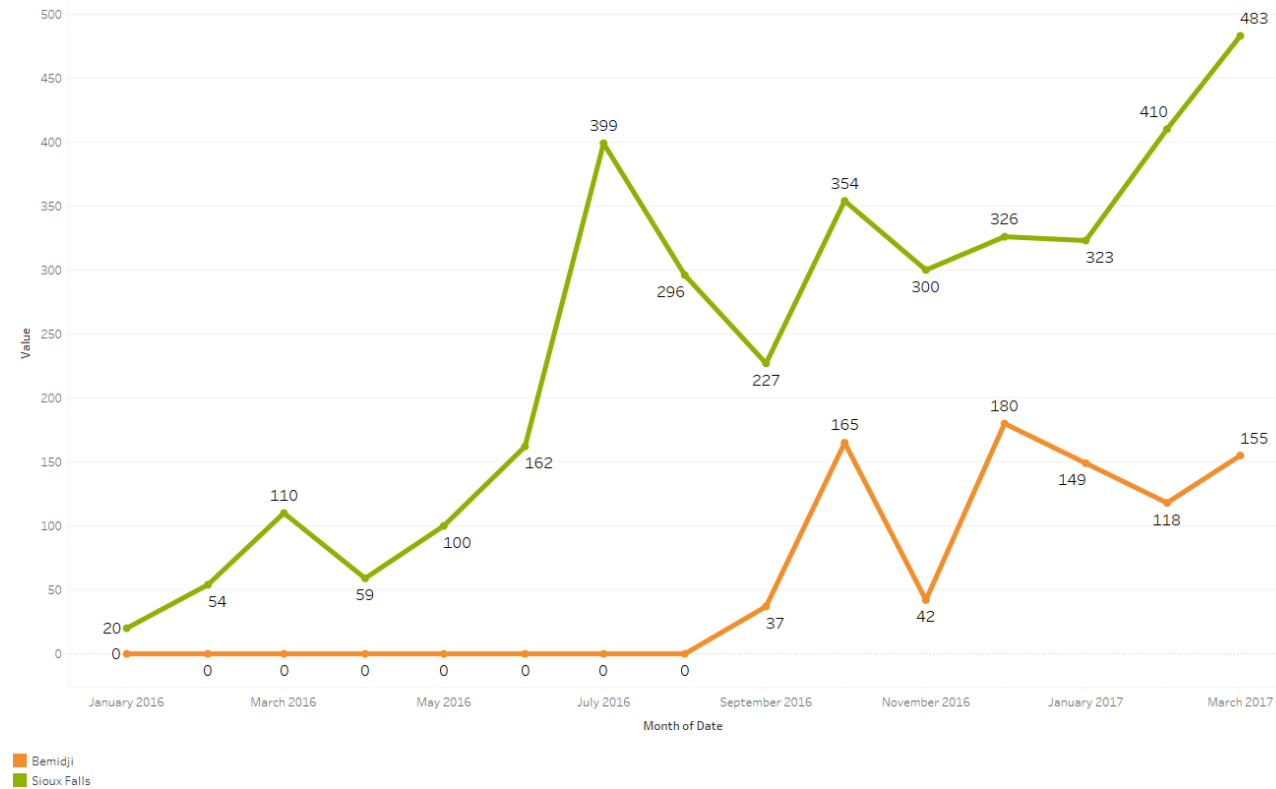
# Goal 1: People will get well and stay well. Obj. 1: Clients will be actively engaged.

- 2017 Q1
  - Avg. # emails/month - 31 (24 in 2016)



# Goal 1: People will get well and stay well. Obj. 1: Clients will be actively engaged.

- 2017 Q1
  - Avg. # SMS/month - 546 (236 in 2016)



# Goal 1: People will get well and stay well. Obj. 1: Clients will be actively engaged.

- 2017 Q1
  - Avg. # scheduled calls (coaching & check-in)/month - 155 (151 in 2016)

